

Wireless LAN connection manual for visitor's access

INDEX

I.	Preparation	p.1
II.	Network connection	p.1-2
III.	Visitor registration and Sign-on	p.3-4
IV.	Troubleshooting	p.4-5

I . Preparation

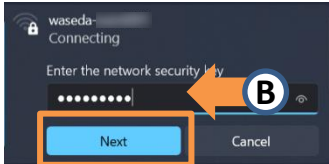
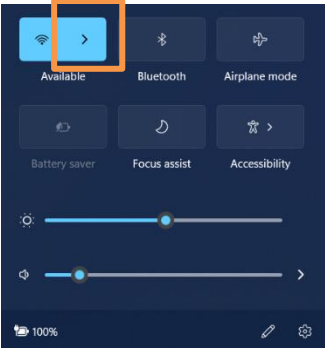
Please be ready with the following information in your hand: Information will be provided by the event organizer.

- (A) Name of the Wi-Fi network (SSID)
- (B) Network password (security key)

II . Network connection

II –1. Windows11

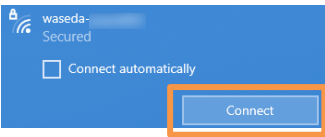
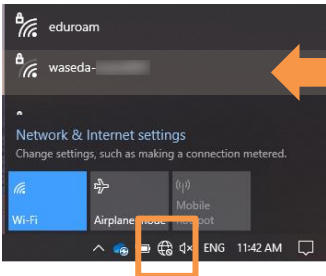
1. Click the Network icon on the taskbar
2. Click ">" for Wi-Fi connection
3. Select the name of the Wi-Fi network (A) notified by the organizer and click "Connect"
4. Enter the network password (B) notified by the organizer and click "Next"



➤Go to III

II –2. Windows10

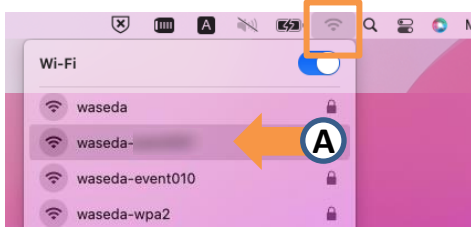
1. Click the Network icon on the taskbar
2. Select the name (A) of the Wi-Fi network notified by the organizer and click "Connect"
3. Click [Connect]
4. Enter the network password (B) notified by the organizer and click [Next]



➤Go to III

II-3. macOS

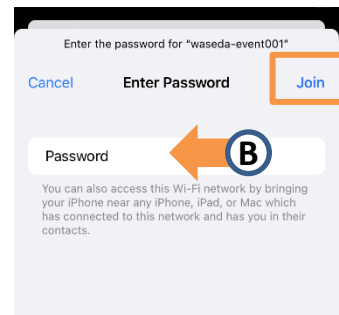
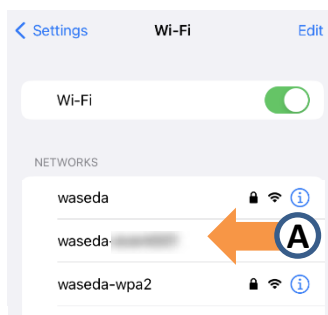
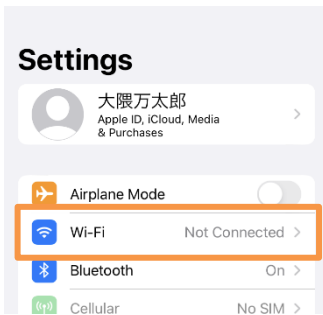
1. Click the Wi-Fi icon in the menu bar
2. Click the name of the Wi-Fi network **(A)** notified by the organizer
3. Enter the network password **(B)** notified by the organizer and click [Join]



➤ Go to III

II-4. iOS/iPadOS

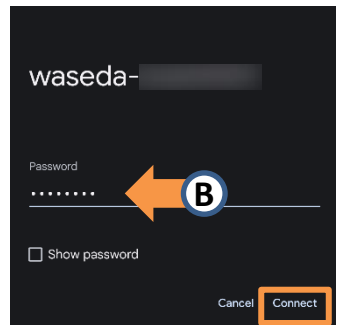
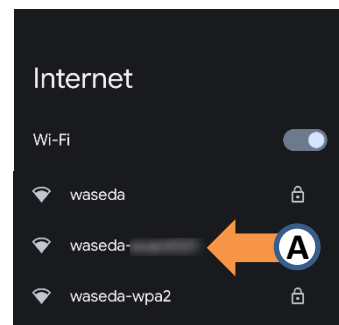
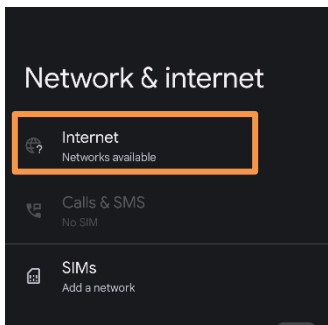
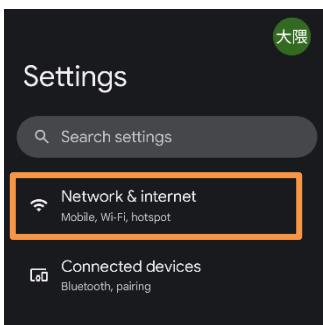
1. From the home screen, tap Settings > Wi-Fi
2. Turn on Wi-Fi and tap the name of the Wi-Fi network **(A)** notified by the organizer
3. Enter the network password **(B)** notified by the host and tap [Join]



➤ Go to III

II-5. Android

1. Open the Settings app and tap Network & Internet
2. Tap [Internet]
3. Turn on Wi-Fi and tap the name of the Wi-Fi network **(A)** notified by the organizer
3. Enter the network password **(B)** notified by the host and tap [Connect]



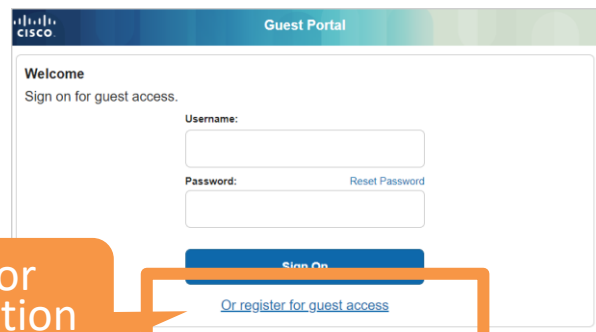
(?) If the Wi-Fi network notified by the organizer is not displayed, please check with the organizer about the available area.

➤ Go to III

III. Visitor registration and Sign on

1

- (1) When connected the network, launched browser will display "Guest Portal" automatically.
- (2) For the first time, click [Or register for guest access]



Click here for guest registration

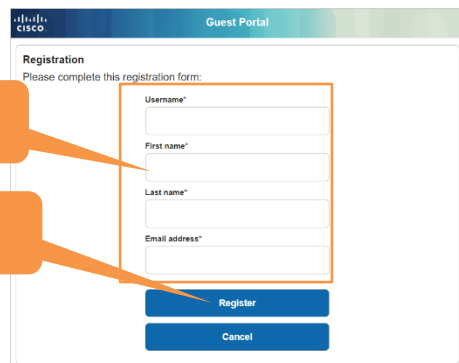
(?) If you see a security message such as "Your connection isn't private" or "Unable to verify of the website" when connecting to the network in II, please refer to "IV. Troubleshooting".

2

- (1) A registration screen appears.
- (2) Enter all items and click [Register]

input

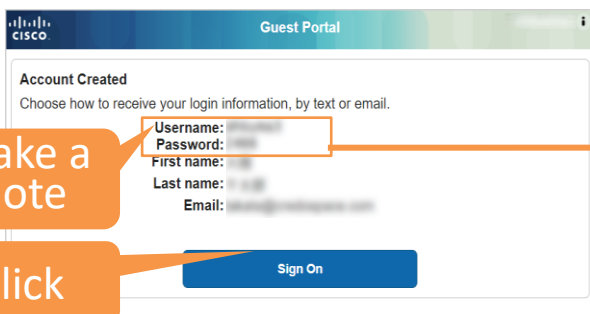
click



(!) Your account information will also be sent to the email address you entered in an email titled "ゲストアカウントの資格情報".

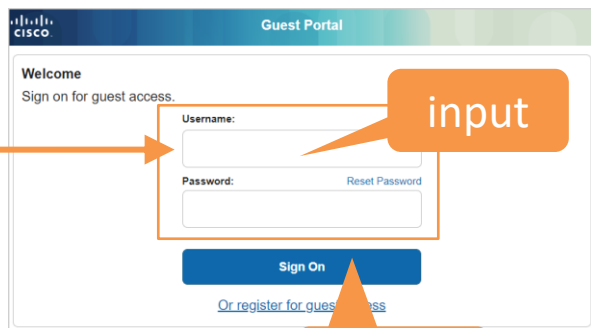
3

- (1) Once your account is created, you will see the username you entered and the password generated, so make a note of it.
- (2) Click [Sign On]



make a note

click



input

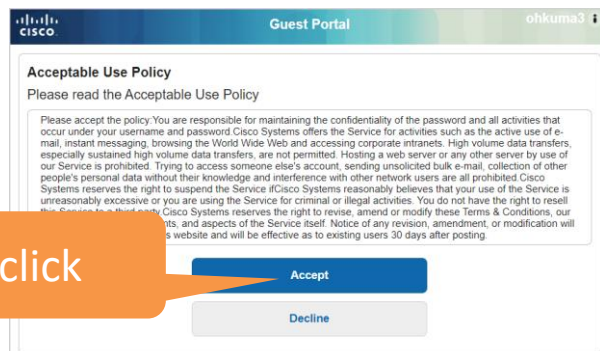
click

4

- (1) Enter the username and password you wrote down
- (2) Click [Sign On]

5

If you connect the network at the first time, the display will be shown "Acceptable User Policy", Please check the contents and click [Accept]



click

6

"Change Password" is displayed for the first time, so enter the password you wrote down and the new password (arbitrary character string) and click [Submit]

- (!) Password changes must meet the following requirements:
- Must be at least four characters long
 - Must not be the username or its reversed equivalent
 - Must include at least one uppercase letter, one lowercase letter, and one number

7

If the welcome Message is displayed, sign-on is complete.

IV. Troubleshooting

Q1

When I connect to the network in II, I get a security message such as "Your connection isn't private" or "Unable to verify of the website", and the "Guest Portal" screen in III does not appear.

A1

A security certificate warning may appear. Take the following action for each OS.

OS	Warning screen and countermeasures	
Windows11 Windows10		
macOS		
iOS		
Android		

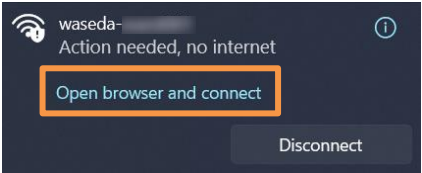
➔ Go to Q2

Q2

A2

I closed the guest registration screen before completing guest registration.

If you close the guest registration screen before completing the guest registration in III after completing the network connection in II, you can open the screen again by following the steps below.

OS	What to do	
Windows11	Click the [Network] icon on the taskbar and click the ">" of the Wi-Fi connection. Select the target Wi-Fi network and click "Open browser and connect" to open the guest registration screen.	
Windows10	Click the [Network] icon on the taskbar and click the ">" of the Wi-Fi connection. Select the target Wi-Fi network, click "Disconnect", and click "Connect" again to open the guest registration screen.	
macOS	Restart your Mac and try the steps again.	
iOS Android	From the home screen, tap Settings > Wi-Fi. If you reselect the Wi-Fi network on the Wi-Fi settings screen, the guest registration screen will be displayed again.	